

COSMETICA — LONDON —

November 2021 Update

Clinic Protocols And Guidelines COVID-19

To our lovely clients;

To ensure we can continue to all work safely, the following protocols have been put into place until further notice;

- The clinic door will remain locked at all times. Please ring the doorbell when you arrive.
- All patients and staff are advised not to attend our clinic if they are [displaying possible signs of COVID-19](#) or if they should be self-isolating under current government guidelines. Patients will be screened before their appointment to ensure they do not have any COVID-19 symptoms. We reserve the right to refuse entry into the clinic or to have a treatment if you are unwell or have symptoms in any way.
- The **legal requirement to wear a face covering** in shops and public transport have become mandatory from 30th November 2021.
- Hand sanitiser liquid 80% alcohol is supplied by the entrance door - please use.
- Appointments may feel quicker than normal. Practitioners have been advised to keep patients in a room for as little as possible. For this reason, general chatting will be kept to an absolute minimum, but we will always maintain our high level of standards of service.
- Friends or family members can not attend an appointment with you. They will be asked to stay outside.
- We can only accept a certain number of patients in the clinic at any one time. You may be asked to stay outside until someone else leaves.
- [There is a small risk of a potential reaction after dermal filler treatments in people who have had or may have the COVID-19 vaccine. There is currently a lack of detailed data relating to this. Whilst such reactions are perceived as being very rare, with only a small number of reported cases internationally, there is an increasing understanding of the role of infection in delayed hypersensitivity reactions. If you develop any reactions following your treatment, you may require medication to manage the complication. This may include oral steroid medication, which may lower your immunity to COVID-19 if you have recently been vaccinated. As a precaution, Cosmetica London can not perform any dermal filler treatments on patients who are due to receive vaccination within 2 weeks following treatment or within 3 weeks having received it.](#)
- You must inform us if you have been to the clinic, then fall ill with any COVID-19 symptoms.
- Between each patient, we will allow a deep clean all surfaces using virucidal disinfectant.
- A strict schedule and timekeeping are essential. We ask you to arrive 5 mins before your appointment.
- Please check these guidelines regularly for any updates prior to making and coming for appointments.