

COSMETICA — LONDON —

March 2022 Update

Clinic Policies And Guidelines COVID-19

To our lovely clients;

The government announced that from 24 February 2022, all remaining coronavirus restrictions have been eased.

This means the following for our customers;

- We will no longer be supplying face masks, but you are more than welcome to continue wearing one if you wish. Just remember to bring one along with you.
- We will still provide hand sanitiser liquid 80% alcohol by the entrance door.
- The clinic door will remain locked at all times. Please ring the doorbell when you arrive.
- If you are displaying possible signs of COVID-19 you are reminded about our strict **Cancellation Policy** - Clients who wish to change or cancel an appointment are kindly requested to provide at least 48 hours' notice, or the deposit money will be forfeited. 'No-Show' clients will lose the deposit money.
- There is a small risk of a potential reaction after dermal filler treatments in people who have had or may have the COVID-19 vaccine. There is currently a lack of detailed data relating to this. Whilst such reactions are perceived as being very rare, with only a small number of reported cases internationally, there is an increasing understanding of the role of infection in delayed hypersensitivity reactions. If you develop any reactions following your treatment, you may require medication to manage the complication. This may include oral steroid medication, which may lower your immunity to COVID-19 if you have recently been vaccinated. As a precaution, Cosmetica London can not perform any dermal filler treatments on patients who are due to receive vaccination within 2 weeks following treatment or within 3 weeks having received it.